Payment help is here.

## LEVELSET

What happened when a Florida subcontracto started sending notices on every job



"Since we started sending notices on every job with Levelset, we get paid right away and the relationships with our customers have never been better!" Brenda Reyes, Accountant

**Brenda Reyes,** Accountant Wall Systems Florida



## Wall Systems only exchanged notices on large, risky jobs.

Brenda only sent notices on larger jobs because they were riskier, and sending notices used to be time-consuming. She had to obtain the letter of commencement, research and verify info across various sites and legal docs, fill out lengthy legal forms, and run back-and-forth to the post office. At one point, Brenda was so frustrated she stopped sending notices altogether.



## Brenda realized bills for smaller jobs were adding up and causing tension.

Collecting payments usually took several months of calls and emails, which was starting to hurt customer relationships. Then she noticed not only were her small jobs slower and more difficult to collect, but all the unpaid balances were really adding up. That's when she decided to start sending documents on *every* job with Levelset - big or small.



## Sending notices with Levelset improved relationships and made payments faster.

The majority of Brenda's customers were already used to receiving notices, and in most cases, they *expected* them. Now Brenda gets paid faster and customer relationships have never been better! Today, Brenda uses Levelset on

all jobs and usually gets paid in **under 45 days** - with

no collections calls or emails

to customers!

www.levelset.com